



australian open 2011 & australian open series 2011 tennis qld pre-sale booking information

when is it on?

Australian Open (Monday 17 January – Sunday 30 January)
Brisbane International (Sunday 2 January – Sunday 9 January)
Medibank International Sydney (Sunday 9 January – Saturday 15 January)
Moorilla Hobart International (Friday 7 January – Saturday 15 January)

who can book?

Financially Registered Members of Tennis QLD

when can I book?

Australian Open Ticket Packages

9:00am Thursday 2 September until 5:00pm Thursday 9 September

Australian Open Single Session Tickets

9:00am Friday 10 September until 5:00pm Thursday 16 September

Australian Open Series Ticket Packages

9:00am Thursday 2 September until 5:00pm Thursday 16 September

Australian Open Series Single Session Tickets

9:00am Friday 10 September until 5:00pm Thursday 16 September

how do I book?

Please note if you are purchasing tickets to three or more sessions please call the Australian Open priority booking line on 1300 888 104 to book your tickets, as www.ticketek.com.au only allows customers to purchase up to 3 sessions at one time. Please call (+61) 2 8736 2711 if calling from an international phone number.

on the Internet

1. To purchase your tickets on the internet you need to have a current My Ticketek account. If you are not currently a member of My Ticketek, please go to www.ticketek.com.au to become a member.
2. You will need to have your 2010/2011 Tennis QLD membership number ready as this will act as your password when you are purchasing tickets.
3. Tickets will be available for all sessions for all events.
4. All major credit cards will be accepted. Please have your credit card ready when booking.
5. To purchase tickets you will need to go to www.ticketek.com.au/ma2011
6. Once you have selected the session/event you wish to attend, you will be required to enter your Tennis QLD membership number.
7. You will then be prompted through the payment stages, confirmation of your tickets and delivery method.



on the phone

1. To purchase tickets via the phone please call 1300 888 104 and have your Tennis QLD membership number ready to quote to the operator. You will then be able to purchase tickets.

what are the ticket limits?

The following ticket limits apply for ticket purchasers to the Australian Open:

- Ticket limit of Six (6) tickets per person for all Rod Laver Arena Series Packages (excluding the Final 5 & Finals Package).
- Ticket limit of Four (4) tickets per person for the Final 5 & Finals Rod Laver Arena Series Packages.
- Ticket limit of Eight (8) tickets per person for all Rod Laver Arena Single Session tickets for sessions that fall within the date range of Monday 17 January until Wednesday 26 January 2011.
- Ticket limit of Four (4) tickets per person for all Rod Laver Arena Single Session tickets for sessions that fall within the date range of Thursday 27 January until Sunday 30 January 2011.
- Ticket limit of Eight (8) tickets per person for all Hisense Arena Series Packages.
- Ticket limit of Eight (8) tickets per person for all Hisense Arena Single Session tickets.
- There is no limit on Ground Passes.

Please note that the maximum number of tickets purchased cannot exceed 20 tickets per person.

Ticket limits do not apply for Australian Open Series events.

important information

A limited number of tickets will be available via this offer and will be sold on a best available basis with an option for sun or shade where applicable.

Please note the tickets available through this offer are allocated following the contractual requirements for Tennis Australia's various stakeholders which include but are not limited to sponsors, corporate hospitality, tour operators and contractual requirements for Melbourne & Olympic Park.

queries

As a member of Tennis QLD this is a benefit for members only and all bookings will be checked by Tennis QLD prior to the mail out of tickets.

If you have any queries regarding the above please do not hesitate to contact Tennis QLD membership department on (07) 3120 7900 or go to www.tennis.com.au/qld